



# K. S. R. M. COLLEGE OF ENGINEERING

(UGC-AUTONOMOUS)

Kadapa, Andhra Pradesh, India – 516 005

Approved by AICTE, New Delhi & Affiliated to JNTUA, Ananthapuramu.

An ISO 14001:2004 & 9001:2015 Certified Institution



NAAC DVV Clarifications																													
SUMMARY SHEET																													
Criterion – 6	GOVERNANCE, LEADERSHIP AND MANAGEMENT																												
Metric No:	6.5.3	Quality assurance initiatives of the institution																											
DVV Query	<p>This current metric has six distinct dimensions and HEI has provided ample evidence to support its claim. However, as mandated for the third dimension "Collaborative quality initiatives with other institution(s)" to effectuate enhancement endeavors upon identification, the HEI is necessitated to furnish: 1. Supporting documents, such as a. purchase/repair bills against the expenditure incurred for resolving the grievances/complaints or b. any correspondence between the HEI and government officials that happened to solve any student(s) concern/complaint. or c. step taken by the HEI to make the learning environment more conducive and friendly or d. any follow-up action after receiving the NIRF/ other recognized rankings agency report. 2. HEI needs to provide evidence to prove whether the feedback received from students has been analyzed thoroughly, identified thereafter, and steps to resolve were finalized at the end. 3. HEI needs to provide details on follow-up action after Collaborative quality initiatives with other institution(s). Provide the particulars of collaborations executed.</p>																												
HEI's Response	<p>As per the DVV requirement HEI is submitting the following for consideration</p> <p>1. Purchase/repair bills against the expenditure incurred for resolving the grievances/complaints.</p> <table border="1"><thead><tr><th>No.</th><th>Supporting Document</th><th>Remarks</th></tr></thead><tbody><tr><td>a</td><td>Purchase / Repair Bills</td><td><a href="#">Click Here</a></td></tr><tr><td>b</td><td>Correspondence with Govt., Officials</td><td>No Grievance received from the student, and hence no correspondence with the Govt., officials in this regard</td></tr><tr><td>c</td><td>Learning Environment</td><td><a href="#">Click Here</a></td></tr><tr><td>d</td><td>Follow-up Action of NIRF</td><td><a href="#">Click Here</a></td></tr></tbody></table> <p>2. Feedback Analysis and action taken report</p> <table border="1"><thead><tr><th>S.No.</th><th>Feedback</th><th>Links</th></tr></thead><tbody><tr><td>1</td><td>Feedback Samples</td><td><a href="#">Click Here</a></td></tr><tr><td>2</td><td>Identified Problems</td><td><a href="#">Click Here</a></td></tr><tr><td>3</td><td>Action Taken</td><td><a href="#">Click Here</a></td></tr></tbody></table> <p>3. Certified list of collaborative activities along with MoU e-copies.</p> <p style="text-align: center;"><a href="#">View document</a></p>		No.	Supporting Document	Remarks	a	Purchase / Repair Bills	<a href="#">Click Here</a>	b	Correspondence with Govt., Officials	No Grievance received from the student, and hence no correspondence with the Govt., officials in this regard	c	Learning Environment	<a href="#">Click Here</a>	d	Follow-up Action of NIRF	<a href="#">Click Here</a>	S.No.	Feedback	Links	1	Feedback Samples	<a href="#">Click Here</a>	2	Identified Problems	<a href="#">Click Here</a>	3	Action Taken	<a href="#">Click Here</a>
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